



銀行帳戶使用情況問卷

致金錢服務經營者的信息

本問卷旨在對金錢服務經營者用以處理金錢服務交易的交付渠道進行專題研究，焦點為業界使用銀行帳戶的情況。專題研究有助香港海關（海關）識別業界在這方面所面對的現有或潛在洗錢及恐怖分子資金籌集風險，適時制訂及實施合適的管控或預防措施，以便有效減低已識別的風險。

此外，懇請閣下抽空填寫本問卷，這樣有助海關制訂並調整合適的策略，以協助金錢服務經營者採用恰當而合法的交付渠道經營金錢服務業務。

請於接獲問卷的 **21 天內** 填妥，並以下列其中一種方式交回。請在合適的方格內加上「✓」號，並按情況填寫相關詳細資料。如有任何補充資料，可另加紙填寫。問卷亦可從海關網站下載，網址為：https://eservices.customs.gov.hk/MSOS/common/otherInfo?request_locale=zh_TW。有勞之處，謹此先行致謝。

(1) 郵寄：

香港海關
金錢服務監理科
九龍九龍灣臨樂街 19 號
南豐商業中心 12 樓 1218-1222 室

(2) 傳真：(852) 2707 7799 或 (852) 2707 7838

(3) 電郵：risk_assessment@customs.gov.hk

如有任何疑問，請於辦公時間聯絡本科人員，電話號碼如下：

(852) 2707 7818

免責聲明

本問卷所收集的資料絕對保密，僅供海關用作評估金錢服務業的交付渠道，問卷的結果不會透露個別人士的身分。如有需要，金錢服務經營者可就遵守法律及監管規定的事宜，徵詢合規及／或法律專業人士的意見。



MSSB/RA_01/2021

31 March 2021

Questionnaire on Use of Bank Account

Message to Money Service Operators

The aim of this questionnaire is to conduct a thematic review of the delivery channels used by Money Service Operators (MSOs) in processing the money service transaction with a focus on the use of bank account in the sector. This facilitates the work of Customs and Excise Department (C&ED) in identifying any existing or potential money laundering and terrorist financing risk that the sector is exposed in this regard and timely devising and implementing the appropriate control or preventive measures to effectively mitigate the risk identified.

Besides, your effort and cooperation in completing this questionnaire will help the C&ED to calibrate and formulate the appropriate strategies for assisting MSOs in adopting proper and legitimate delivery channels to operate the money service business.

Please complete and return the questionnaire to us through one of the following channels **within 21 days** upon receipt of the questionnaire. You are invited to tick the appropriate boxes and provide the relevant details where appropriate. Any additional information can be provided in the separate sheet. The questionnaire is also downloadable from the website of the C&ED at https://eservices.customs.gov.hk/MSOS/common/otherInfo?request_locale=en. Thank you.

(1) By post:
Money Service Supervision Bureau
Customs and Excise Department
Unit 1218-1222, 12/F, Nan Fung Commercial Centre,
19 Lam Lok Street, Kowloon Bay, Kowloon

(2) By fax : **(852) 2707 7799** or **(852) 2707 7838**

(3) By email : **risk_assessment@customs.gov.hk**

For enquiries, please contact our officers during office hours at the following telephone number:
(852) 2707 7818

Disclaimer

The information collected in this questionnaire will be kept strictly confidential and used by the Department only for assessing the delivery channels used by the MSO sector, and the outcome of the questionnaire will not be in a form that will identify any of the individuals. Where necessary, MSOs should seek independent advice from compliance and/or legal professionals for compliance with the legal and regulatory requirements.

銀行帳戶使用情況問卷
Questionnaire on Use of Bank Account

一般資料

General Information

金錢服務經營者名稱：

Name of Money Service Operator(MSO): _____

金錢服務經營者牌照號碼：

MSO Licence number: _____

聯絡人姓名：

Name of Contact Person: _____

職位：

聯絡電話：

Position: _____

Contact No.: _____

銀行帳戶使用情況

Use of Bank Account(s)

1 你是否曾經使用銀行帳戶經營金錢服務業務？
Have you ever used bank account(s) to operate money service business?

- 不曾使用 (請轉到 2) No (Please go to 2)
- 曾經使用，但現在已沒有使用 (請轉到 3) Yes, but no longer in use (Please go to 3)
- 曾經使用，至今仍使用 (請轉到 5) Yes, and still in use (Please go to 5)

2 你是否曾經申請銀行帳戶以用作經營金錢服務業務？
Have you ever applied for bank account(s) to be used for the operation of money service business?

不曾申請 No

請說明你現時的業務運作模式和資金流向:

Please state the current operation mode and fund flow of your business:

是，申請仍在進行中 Yes, and application still in progress

請提供銀行(分行)名稱和申請日期(日/月/年)

Please provide the name of the bank (branch) and application date (date/month/year)

請說明你現時的業務運作模式和資金流向:

Please state the current operation mode and fund flow of your business:

是，但已被拒絕 Yes, but rejected

請提供銀行(分行)名稱和申請日期(日/月/年)

Please provide the name of the bank (branch) and application date (date/month/year)

請說明你現時的業務運作模式和資金流向:

Please state the current operation mode and fund flow of your business:

(請轉到 4) (Please go to 4)

3 為什麼不再使用銀行帳戶來經營金錢服務業務？

Why do you no longer use bank account(s) to operate money service business?

銀行關閉帳戶 Bank closed the account(s)

請說明你現時的業務運作模式和資金流向:

Please state the current operation mode and fund flow of your business:

(請轉到 4) (Please go to 4)

不需要銀行帳戶 Bank account(s) not required

請說明你現時的業務運作模式和資金流向:

Please state the current operation mode and fund flow of your business:

4 你有否向銀行查詢銀行帳戶被關閉或申請被拒絕的原因？

Have you inquired with the bank(s) about the reason for the closure of bank account or rejection of the application?

有，銀行(分行)名稱 Yes, Name of the bank (branch): _____

回覆日期 Replied on (date): _____

請提供原因:
Please provide the reason(s):

沒有 No

5 請提供銀行帳戶資料如下:
Please provide the information of bank account(s) as follows:

	銀行名稱 Bank Name	開戶年份 Year when the account opened	開戶所需的時間 Time taken for opening the account
e.g.	匯豐銀行 HSBC	2011	六個月 6 months
1			
2			
3			
4			
5			

你是否銀行帳戶的持有人?
Are you the holder of bank account(s)?

- 是 (包括獨資經營者/ 合夥人/ 董事/ 最終擁有人)
Yes (including sole proprietor/ partner(s)/ director(s)/ beneficiary owner(s))
- 不是 (請轉到 6) No (Please go to 6)
- 其中 _____(數量) 個銀行帳戶由其他人/公司擁有 (請轉到 6)
_____ (number) of the bank accounts are owned by other person/company (Please go to 6)

你有否向銀行申報該銀行帳戶會用作經營金錢服務業務?
Have you declared to the bank(s) that the account(s) is/are used for money service business?

- 有 Yes
- 沒有 No

開立該銀行帳戶需時多久?
How long did it take to open the bank account(s)?

	<p>請說明銀行在開戶時有否採納任何準則及/或施加任何條件： Please indicate whether the bank(s) adopted any criteria and/or imposed any condition(s) in opening the bank account(s):</p> <hr/> <hr/> <hr/> <hr/>
6	<p>你如何取得他人同意使用其銀行帳戶經營金錢服務業務？ How do you obtain someone else's consent for using their bank account(s) for operation of the money service business?</p> <hr/> <hr/> <hr/> <p>銀行帳戶持有人是否知道該帳戶用於金錢服務業務？ Do the bank account holders know that the account(s) is/are used for money service business?</p> <p><input type="checkbox"/> 是 Yes</p> <p><input type="checkbox"/> 否 No</p>

End
完

